



FRANCIS SCOTT KEY BRIDGE COLLAPSE INCIDENT UPDATE 3/27/2024

Dear Valued Customer,

We continue to keep the families involved and all the first responders on site in our thoughts and prayers. It has been a very difficult time for Maryland and its many stakeholders, but we will overcome this tragedy and be stronger on the other side.

As an update on how The Terminal Corporation can continue to help our customers in this difficult time, we are providing drayage services with our own assets from the following origin points to warehouses in Baltimore.

- Philadelphia, PA
- Wilmington, DE
- Norfolk, VA
- Harrisburg, PA (Norfolk Southern rail ramp with connectivity to Port of Philadelphia)
- Front Royal, VA (Norfolk Southern rail ramp with connectivity to Port of Norfolk)
- Richmond, VA (Barge service from Port of Norfolk to Richmond, VA)
- Baltimore, MD (CSX Rail ramp with connectivity to Philadelphia, PA and Norfolk, VA)

With the exception of the Baltimore CSX rail ramp, we will only be able to haul up to 56,000 lbs. cargo weight from the above points. Any containers exceeding 56,000 lbs. cargo weight, will need to be transloaded to make legal road weight limits. We are happy to provide contacts for transloading solutions upon request in Philadelphia, PA and Norfolk, VA. As these points are further from our operations hub in Baltimore, our capacity will be diminished but we will do everything we can to support you in this time. Unfortunately, we are unable to offer drayage services with our own assets in NY/NJ. However, we do have direct contact with other carriers that we would be happy to put you in touch with if interested. If you need additional information on any of the above options, please direct all correspondence to the following mailboxes:

- Ttsops@terminaltransportation.com
- Operations@termcorp.com

There has been no official announcement of a target date that the Port of Baltimore will be reopened for marine traffic, but we do know that all available local, state and federal resources have been deployed and all are actively working around the clock. We will continue to keep everyone updated as we learn new information. As always, we truly value all of our customers, and we will work with you to navigate this difficult situation.

Best regards,

Perry Menzies
CEO
The Terminal Corporation

Pete Menzies
President
The Terminal Corporation